

FAHAD HOSSAIN

New York, NY

M: (631) 747 3523 | E: hoss.fahad@gmail.com | <https://www.linkedin.com/in/hossfahad>

PRODUCT MANAGER

Innovative, goal-oriented data-centric FinTech Product Manager with 5 years of combined workforce experience from concept to launch in the product lifecycle as well as UX development, and mentorship roles. Possesses a solid foundation in building API driven experiences for users, cross-functional team collaboration as well as excellent stakeholder engagement. Experienced in roadmap planning against OKRs to deliver value, and enabling better solutions in all facets of the product lifecycle.

CORE COMPETENCIES

- Executing Product Strategy & Vision
- Core Product Tools (JIRA, Confluence, Figma)
- Value based Product Roadmap Planning based on OKRs and key metrics
- Agile Methodologies (Kanban, Scrum)
- Backlog, Epic and Initiative Management
- Stakeholder Management
- Features & Release Planning and Launching
- Cross-functional, collaboration with UX, Engineering, Marketing, Sales
- Data Driven API experiences

PROFESSIONAL EXPERIENCE

CAIS | NEW YORK, NY | 2022

ALTERNATIVE INVESTMENTS PRODUCT MANAGEMENT

Product Manager (May 2022-Present)

- Successfully housed data points from various alternative platforms into an integral tool that powers internal operations via a robust UI and downstream applications via REST API.
- Collaborating with designers and engineers to build a metadata driven dictionary, managed by an intuitive, easy to use UI for internal and external Operations teams.
- Automated processes in onboarding Structured Products, effectively reducing 200+ hours in operational resourcing through feature deliveries and incident reduction.
- Managed quarterly roadmap deliveries across Private Equities and Hedge Fund technologies through OKRs and tracked key indicators through cross-functional divisions.
- Advocating user driven feedback by working with Product, Marketing and Sales teams, providing documentation and release planning for CAIS users
- Actively used various tools from Figma, Pendo, Segment, Snowflake, JIRA and Confluence

S&P GLOBAL RATINGS | NEW YORK, NY | 2020

DATA-AS-A-SERVICE PRODUCT MANAGEMENT

Product Manager (November 2020 - May 2022)

- Enhancing Ratings data from ESG scores, Criteria methodologies and Funds data to Capital IQ, Market Intelligence and external consumers from leading institutions.
- Attesting to both internal and external Risk & Regulatory stakeholders to ensure best practices are enabled to promote transparency on ratings data. Enforced FINRA and bi-annual audits with legal and internal and external compliance.
- Collaborated with data and software engineers in an agile group to enhance Ratings APIs focused on value driven roadmaps across various product groups.

Associate Product Manager (Jan 2020)

- Launched a new data distribution layer, managing an agile team of engineers to increase UI load performance by 90% in September 2020.
- Managed team backlog and roadmap planning for Ratings data initiatives. Spearheaded the Azure DevOps and JIRA focuses in Ratings Technology
- Contributed to the incremental reduction of legacy data flow pipelines, cleared technical debt and reduced server maintenance costs while concurrently reducing support tickets within 3 sprints (by 48%) to save developer hours and save valuable resource hours.

EDUCATION

CUNY Queens College, New York, NY

Bachelor of Arts in Economics

Udacity, New York, NY

Front-End Web Development Track

- Recipient of the "Grow with Google Program" hosted by Udacity, selected from the top 10% of applicants to focus on Front-End Development, specializing in HTML, CSS Responsive Design/Frameworks, JS/React.

ADDITIONAL CREDENTIALS

TECHNICAL SKILLS	Confluence / Snowflake / Amazon Web Services / JIRA / Segment / SQL / CSS / React / Figma / AzureDevOps / Agile Methodologies (Scrum, Kanban)
PROFESSIONAL DEVELOPMENT	<ul style="list-style-type: none">▪ Fundamentals of Big Data - Databricks (April 2021)▪ Fundamentals of Machine Learning - Databricks (April 2021)▪ Agile at Work: Planning with Agile User Stories – LinkedIn (March 2021)▪ NoSQL Essential Training – LinkedIn (March 2021)▪ Sustainability Strategies - LinkedIn (March 2021)▪ Becoming an AI-First Product Leader – LinkedIn (February 2021)▪ AI For Everyone – Coursera (January 2021)▪ UX Design for Developers – LinkedIn (January 2021)▪ Agile with Atlassian Jira – Coursera (September 2019)
MENTORSHIP	<ul style="list-style-type: none">• Workshop Lead & Mentor - Superposition Toronto - 2021• Mentor - Abu Dhabi STEM Challenge - 2021• Mentor for Junior Academy - New York Academy of Sciences - 2021-2022• Mentor - Advisory Singapore - 2022-2023 (current)
PROJECTS	<p>Parko - Parking Made Easier, CUNY Hackathon Spring '18 (2018)</p> <p>Evaluated current parking arrangements within NYC and developed Parko by recognizing time as one of New York's biggest assets, observing the habits of current Drivers to create a user-exchanged parking app.</p>